



How to install and use the EU Login App

EU Login

European Union

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Téléchargements

3
PEGI 3

Installer

Partager

Ajouter à la liste de souhaits

Vous ne disposez d'aucun appareil



- EU Login Mobile App (Android): <https://play.google.com/store/apps/details?id=eu.europa.ec.ecas>
- EU Login Mobile App (iOS/iPadOS): <https://apps.apple.com/be/app/eu-login/id1056119441>

Step-by-step installation guide : [click here](#)

Video tutorial :[click here](#)





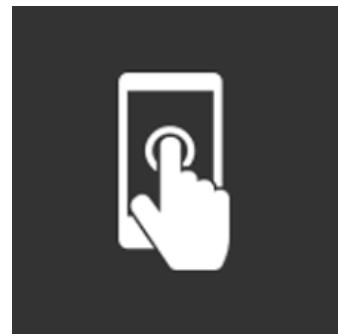
Add your cellphone



EU login supports a variety of verification methods. Using a password is the simplest one.

But a lot of applications uses an additional verification method. (i.e. two-factor authentication)

It involves using an additional device which can provide more security. This is your **cellphone**.





EU Login App



As a prerequisite, please download the EU Login App on your mobile phone.

The EU Login App is an application that you can install on your mobile device from the Google Play Store (Android) or the App Store (iOS). **We will need it later in this tutorial.**

- EU Login Mobile App (Android): <https://play.google.com/store/apps/details?id=eu.europa.ec.ecas>
- EU Login Mobile App (iOS/iPadOS): <https://apps.apple.com/be/app/eu-login/id1056119441>





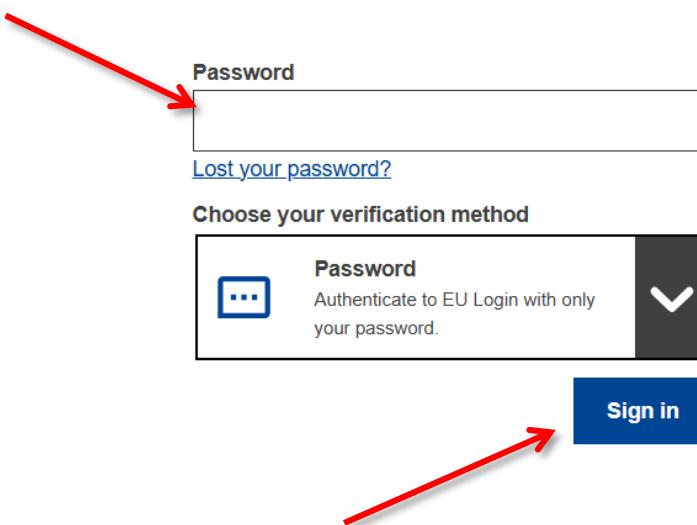
Add your cellphone



In order to use the EU Login app for authentication, **you will have to add your smartphone** on your EU Login account .

To do so, please open a browser and go to the following URL: <https://ecas.ec.europa.eu/cas>
Then sign in to continue .

Please select “Password” as a verification method.



Password

[Lost your password?](#)

Choose your verification method

<input type="checkbox"/> Password	Authenticate to EU Login with only your password.	<input checked="" type="checkbox"/>
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Sign in

Once done, click on “Sign in”.



Add your cellphone



Once successfully authenticated, move the mouse over the gear at the top right corner to display the menu and select "My Account".

The screenshot shows the EU Login interface with the following elements:

- Header:** EU Login, One account, many EU services, Where is ECAS?, English (en) dropdown, and a user profile for Francesco ROTOLI.
- Section:** My Account
- Options:** My account details, Modify my personal data, Delete my account, Manage my mobile devices, Manage my mobile phone numbers, and Link my eID.
- User Menu (dropdown):** francesco.rotolo@chru-strasbourg.fr (External), Change password, My Account (highlighted with a red arrow), and Logout.



Add your cellphone



Click on "Manage my mobile device".

EU Login
One account, many EU services

Where is ECAS? English (en)

Francesco ROTOLI

francesco.rotolo@chru-strasbourg.fr
(External)

Change password

My Account

Logout

My Account

My account details

Modify my personal data

Delete my account

Manage my mobile devices

Manage my mobile phone numbers

Link my eID

You can link your eID to your EU Login account.

ERN-EYE Helpdesk



Add your cellphone



Please fill in all required fields, namely :

The device name: For example: « My Eyephone »

A 4 digit PIN code: Choose a 4 digits PIN code but keep in mind **that you will have to remember it** for connection using the EU Login Mobile App PIN code method.

The confirmation of your PIN code: Once all fields are completed click on Submit

Please give a name to identify your mobile device and a PIN code to use for it.

Your device name



Your 4 digit PIN code



You will be required to enter this PIN code on your mobile device to use the EU Login mobile app.

Confirm your PIN code

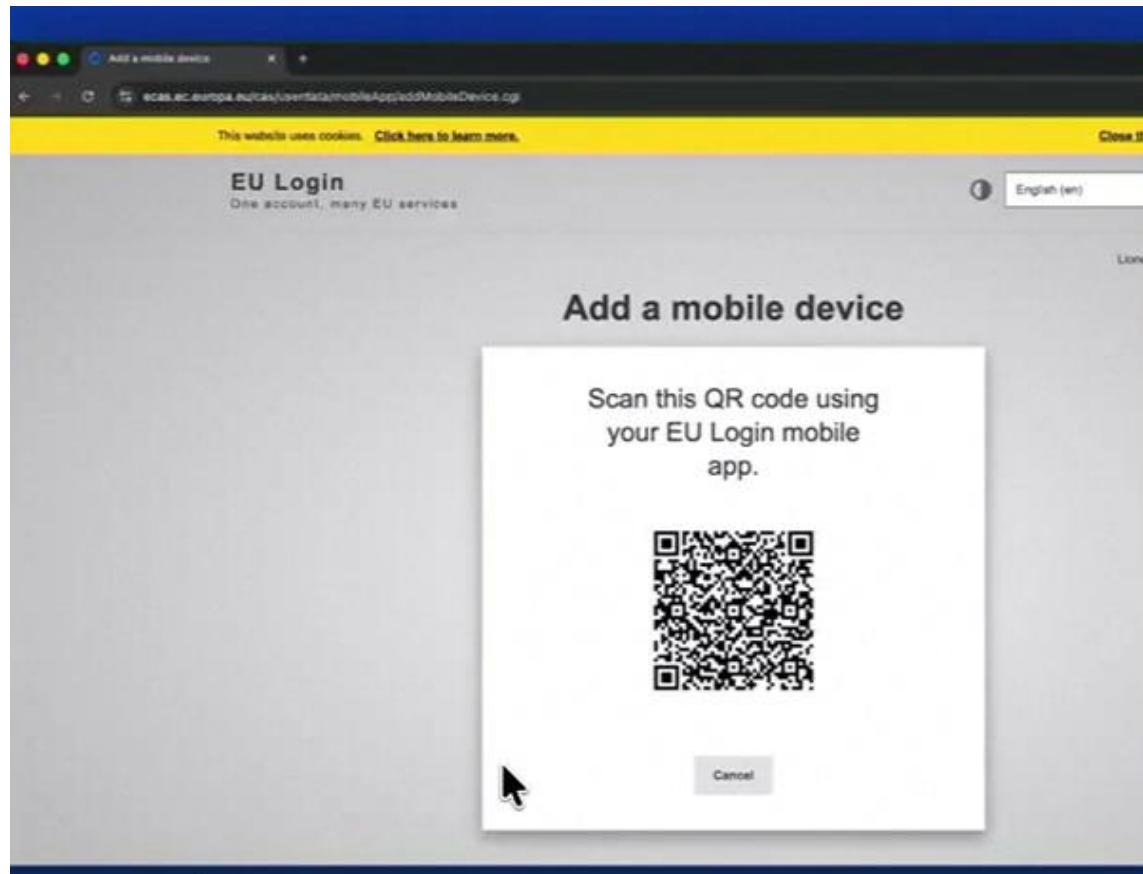


Submit

Cancel



Add your cellphone



A QR code is now displayed on screen,

You will need to scan it with your smartphone using the EU Login Mobile App.



EU Login Mobile App



As mentioned, now you have to use the **EU Login App**.

As a reminder, the EU Login App is an application that you can install on your mobile device from the Google Play Store (Android) or the App Store (iOS).

- EU Login Mobile App (Android): <https://play.google.com/store/apps/details?id=eu.europa.ec.ecas>
- EU Login Mobile App (iOS/iPadOS): <https://apps.apple.com/be/app/eu-login/id1056119441>



Once installed, please open the App on your Smartphone.

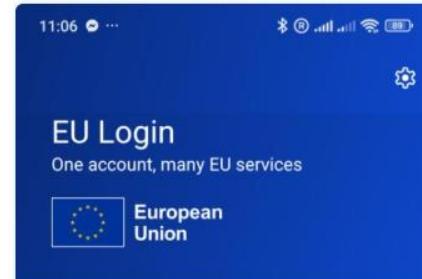




Add your cellphone



Once opened, you'll see the "**Welcome**" screen.



Welcome

To use this app as a second-factor authentication, register your device first.

[Register my device](#)



Tap "**Register my device**" to start the setup.

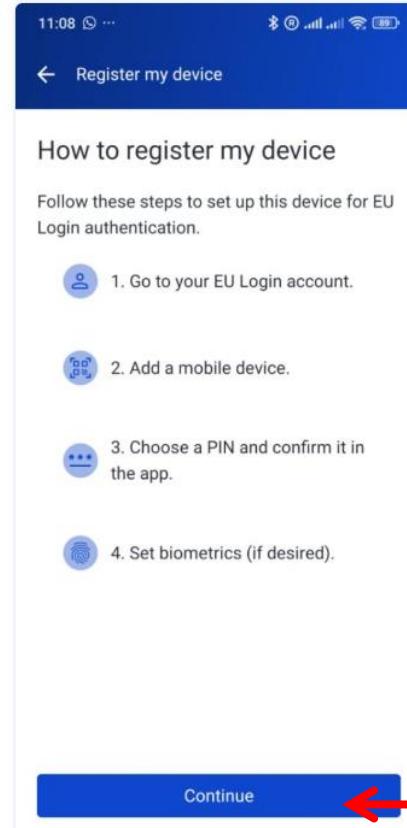
No EU Login account yet?

[Create an account](#)





Add your cellphone



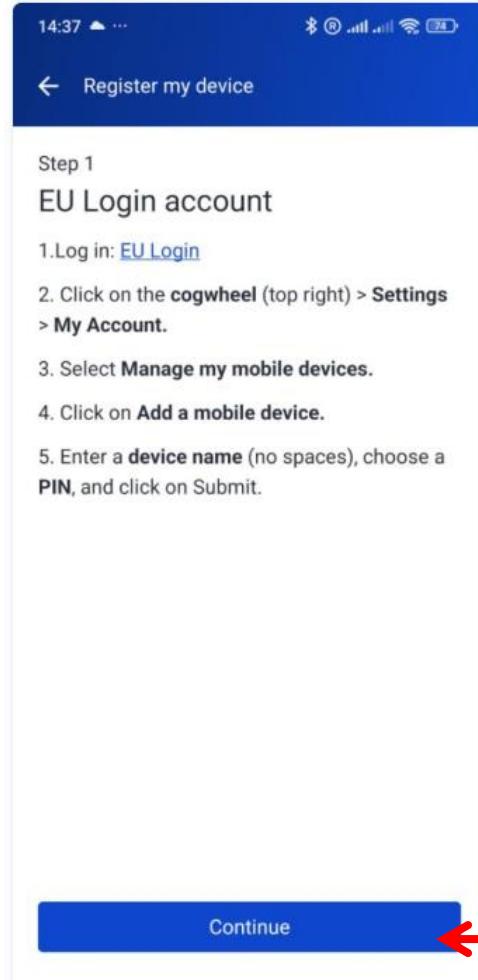
The app presents an overview of the registration steps:

- Go to your EU Login account.
- Add a mobile device.
- Choose a PIN.
- Set biometrics (optional).

Tap "**Continue**".



Add your cellphone



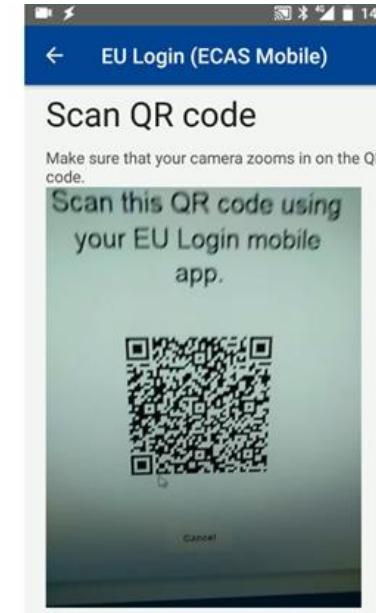
Tap "Continue" again.



Add your cellphone



Scan



The application will activate the camera on your phone and you need to scan the QR code. (Depending on your settings, you may need to authorize the application to use the camera).

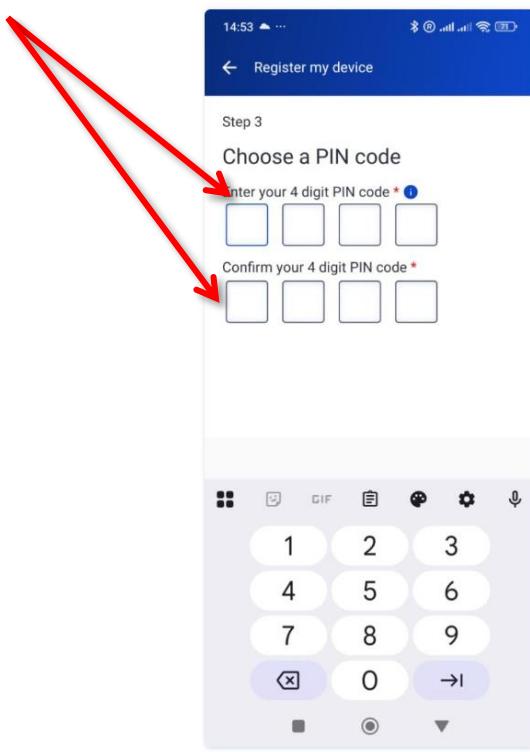
Point the camera of your mobile phone to your PC screen until the QR code is recognised.



Add your cellphone

When the application recognized the QR code, you are asked to enter the PIN code you selected when registering your device.

Enter your PIN code





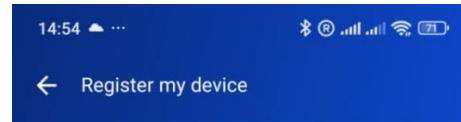
Add your cellphone



Optional :

You may enable:

- Fingerprint/ Face recognition (Android)
- Face ID (iOS)



Step 4

Fingerprint / Face recognition

To authenticate, unlock the app with your PIN.
Want to use fingerprint or face recognition?
Enable it in Settings.



You can also skip and activate biometrics later in **Settings**.

Click here to
continue



Finish registration



Add your cellphone



Now your phone will be properly registered on your account

Manage my mobile devices

 A device has been added



Add a mobile device



Delete a mobile device



Methods of verification:

PIN code



Sign in with an EU login account using the EU Login Mobile App PIN code:

When you are invited to (e.g when you try to access to the CPMS), select "**EU Login Mobile App PIN Code**" as the verification method, enter your password in the "**Password**" field and click on "**Sign in**".

Welcome back

francesco.rotolo@chru-strasbourg.fr
(External)

[Sign in with a different e-mail address?](#)

2: Type password

1: Select

3: Click

Password

[Lost your password?](#)

Choose your verification method

EU Login Mobile App PIN Code



Sign in



Methods of verification: EU Login Mobile App PIN code



If you have more than one device with an initialized EU Login Mobile App, you are asked to select the one you would like to use. This left screen does not display if you have only initialised one device. Click on the device using the name you provided.

Select a mobile device

Please choose a mobile device from the list

	My Red Android Phablet Blanco ABC-123
	My Blue Windows Phone Blanco XYZ-456
	My Green iOS Tablet Blanco iABC

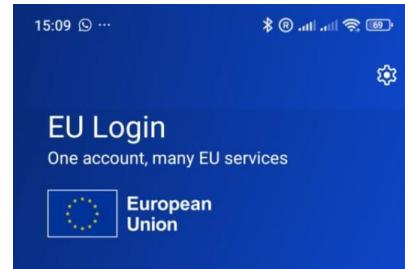


Methods of verification: EU Login Mobile App PIN code



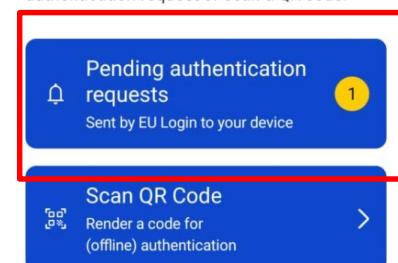
Approve the Login on Your Phone:

- Open the **EU Login Mobile** app.
- Tap **Pending authentication requests**.



Welcome

Use your PIN or biometrics to approve an authentication request or scan a QR code.



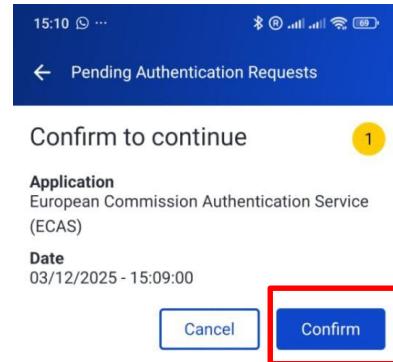


Methods of verification: EU Login Mobile App PIN code



Approve the Login on Your Phone:

- Review the request (service name, date and time).
- Tap **Confirm**.





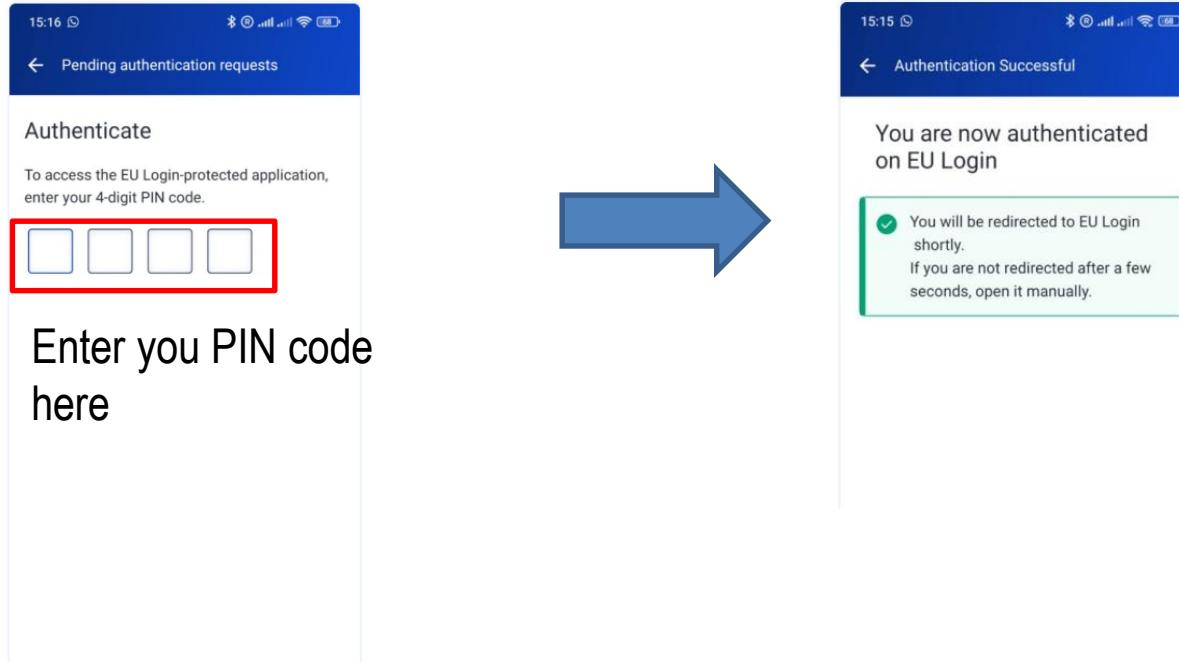
Methods of verification: EU Login Mobile App PIN code



The EU Login Mobile App prompts you to enter your PIN code (the one you have chosen on step [p.7](#)).

Enter your PIN code.

This automatically completes the process on your PC that proceeds to the service you requested to use.





Methods of verification:

QR code



Sign in with an EU login account using the EU Login Mobile App QR code

(External)

[Sign in with a different e-mail address?](#)

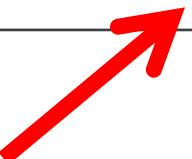
Password

.....

[Lost your password?](#)

Choose your verification method

  	EU Login Mobile App QR Code Generate a one-time-password with the EU Login Mobile app.	
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Methods of verification: EU Login Mobile App QR code



A QR code is displayed on screen.

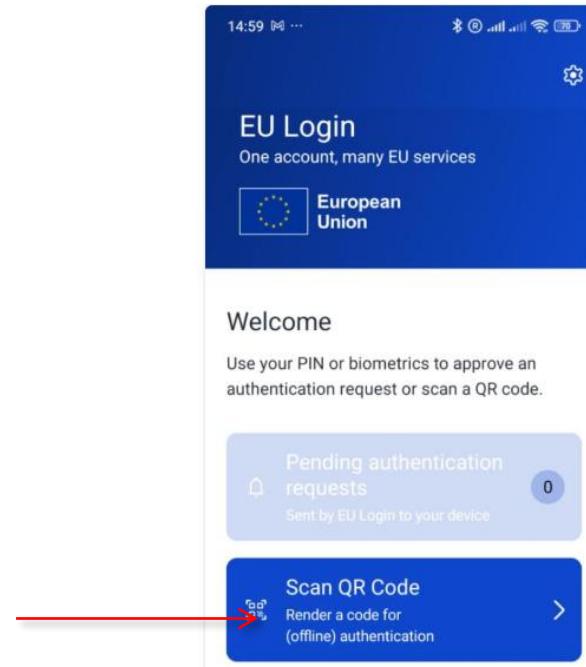




Methods of verification: EU Login Mobile App QR code



Start the EU Login Mobile App on a mobile device where it has been previously initialised. Tap on "Scan QR Code"

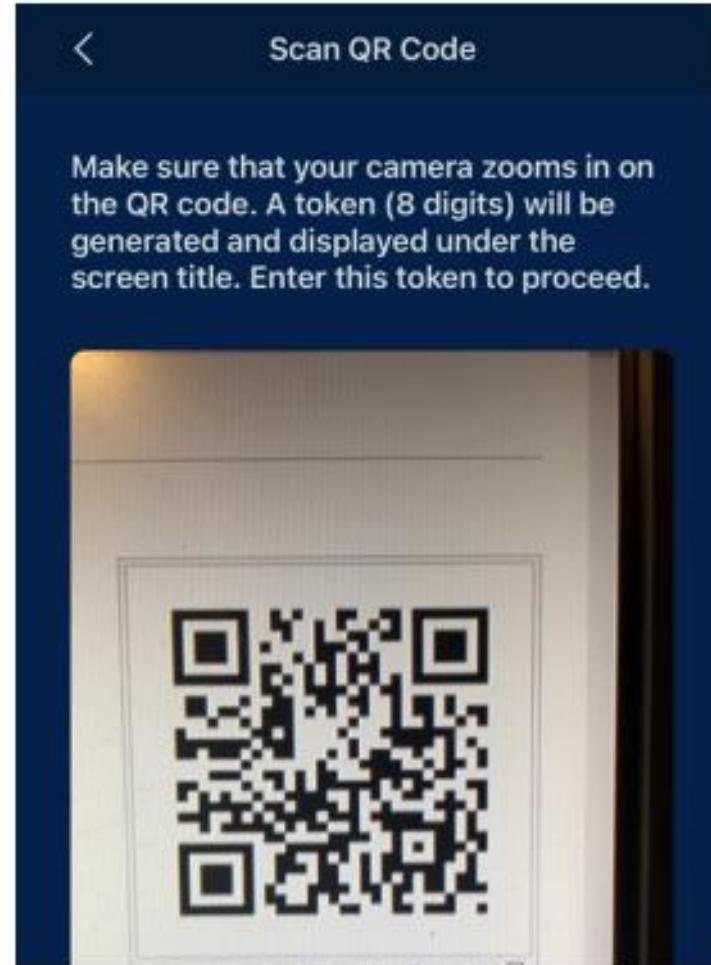




Methods of verification: EU Login Mobile App QR code



The QR code scanner starts on your mobile device. Point the camera of your mobile phone to your PC screen until the QR code is recognised.

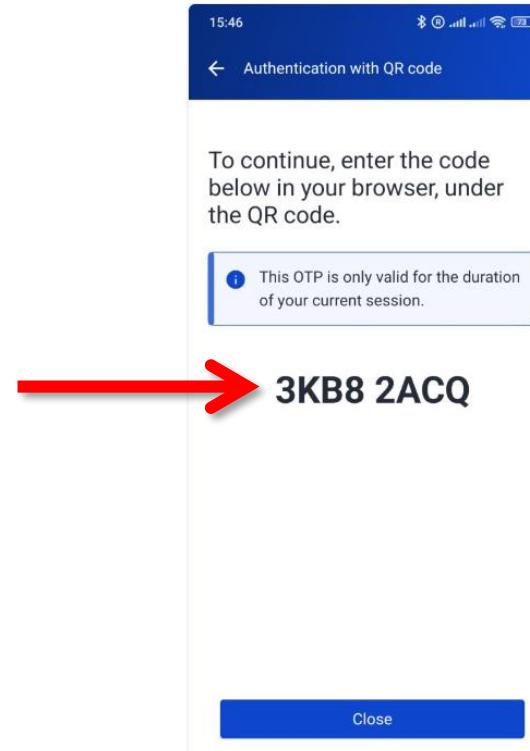




Methods of verification: EU Login Mobile App QR code



The EU Login Mobile App displays a one-time password composed of **digits and characters** .

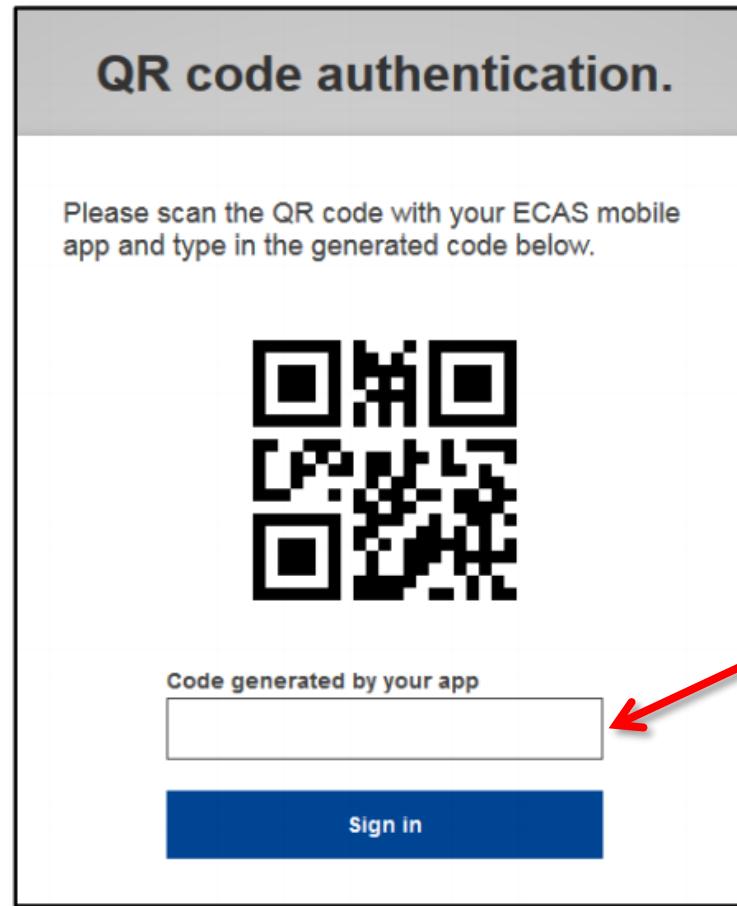




Methods of verification: EU Login Mobile App QR code



Type the one-time password in the "code generated by your app" field and click "**Sign in**" to proceed to the service you requested to use.





Methods of verification: EU Login Mobile App QR code



Your browser will confirm:

“You are now logged in to EU Login.”

You have successfully authenticated offline.

