





## Methods of verification:



**You will have 3 different methods for verification before connecting to the CPMS:**

### With a mobile device

#### With internet connectivity:



- 1) **ECAS Mobile App PIN code** – If the mobile device where your ECAS Mobile App is installed has internet connectivity then you can use the "ECAS Mobile App PIN Code" verification method. You will have to enter a 4 digits PIN code into the ECAS Mobile App in order to connect to EU login. This is the PIN code that you have chosen while registering your mobile device into EU login.



#### Without internet connectivity

- 1) **ECAS Mobile QR Code**: If the mobile device where your ECAS Mobile App is installed does not have internet connectivity then you can use the "ECAS Mobile App QR Code" verification method. You will need to scan a QR code using the ECAS Mobile App in order to get a one-time password, which you then introduce while connecting from your PC.



## Methods of verification:



Without internet connectivity



**2) Mobile phone + SMS** – Your mobile phone allows you to connect to EU login by receiving an SMS, if your number is registered in your EU login account. In some countries, you might not receive the SMS and should rather use another verification method.



## Methods of verification: ECAS Mobile App PIN code



### Sign in with an EU login account using the ECAS Mobile App PIN code:

Select "**ECAS Mobile App PIN Code**" as the verification method, enter your password in the "**Password**" field and click on "**Sign in**".

Sign in

Welcome back

francesco.rotolo@chru-strasbourg.fr  
(External)

[Sign in with a different e-mail address?](#)

Password

[Lost your password?](#)

Choose your verification method

EU Login Mobile App PIN Code



Sign in

2: Type  
password

1: Select

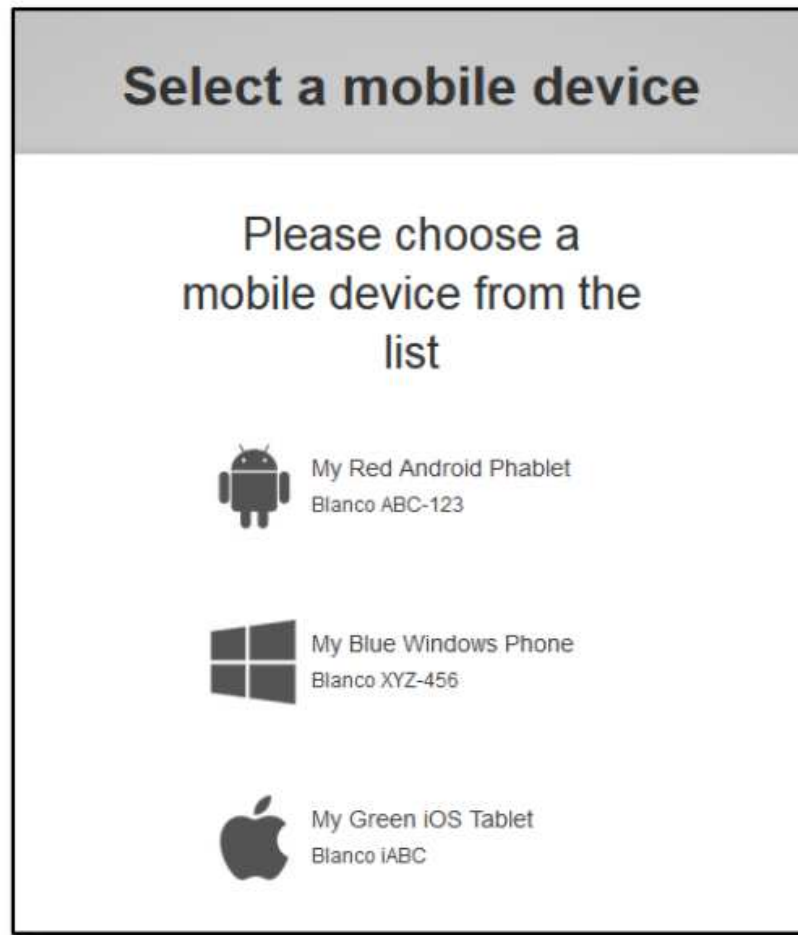
3: Click



## Methods of verification: ECAS Mobile App PIN code



If you have more than one device with an initialised ECAS Mobile App, you are asked to select the one you would like to use. This left screen does not display if you have only initialised one device. Click on the device using the name you provided.

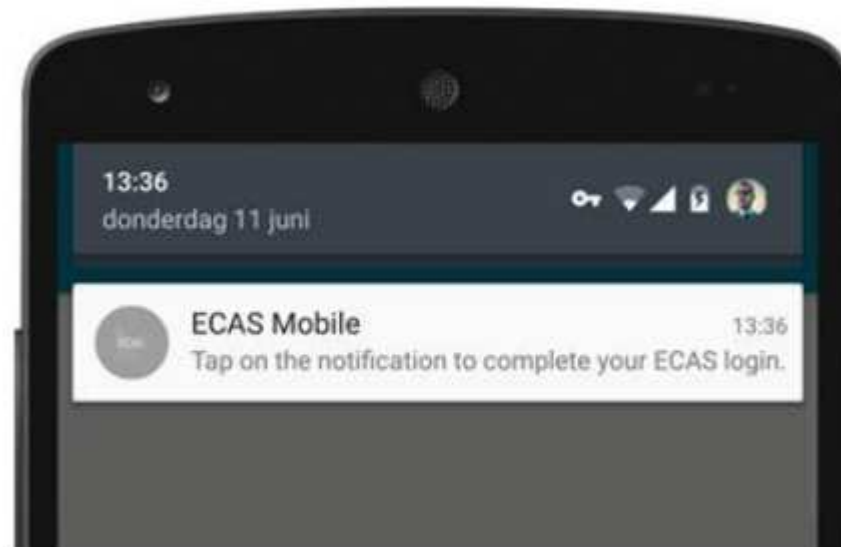




## Methods of verification: ECAS Mobile App PIN code



EU login sends a notification to your mobile device. Tapping on the notification triggers the launch of the ECAS Mobile App.





## Methods of verification: ECAS Mobile App PIN code



The ECAS Mobile App prompts you to enter your PIN code. Enter your PIN code and tap on "Authenticate". This automatically completes the process on your PC that proceeds to the service you requested to use.






Methods of verification: ECAS Mobile App QR code




**Sign in with an EU login account using the ECAS Mobile App QR code**

Choose your verification method

ECAS Mobile App QR Code



Sign in







Methods of verification: ECAS Mobile App QR code



A QR code is displayed on screen.



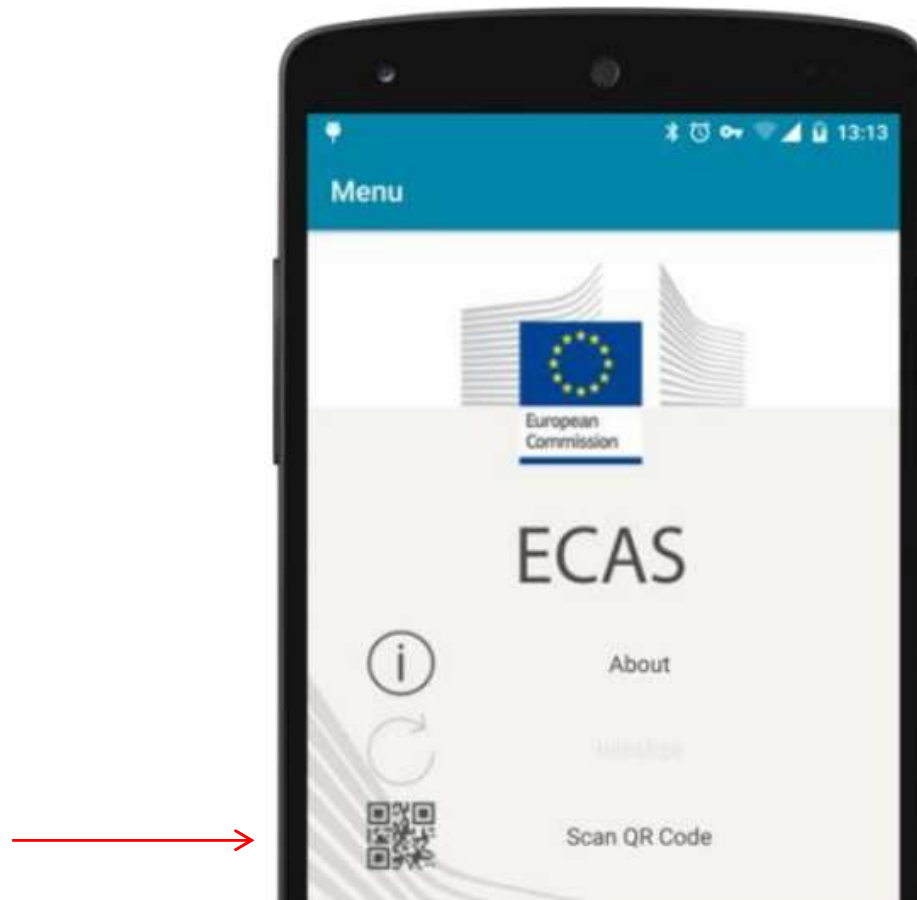
ER-N-EYE Helpdesk



## Methods of verification: ECAS Mobile App QR code



Start the ECAS Mobile App on a mobile device where it has been previously initialised.  
Tap on "Scan QR Code"

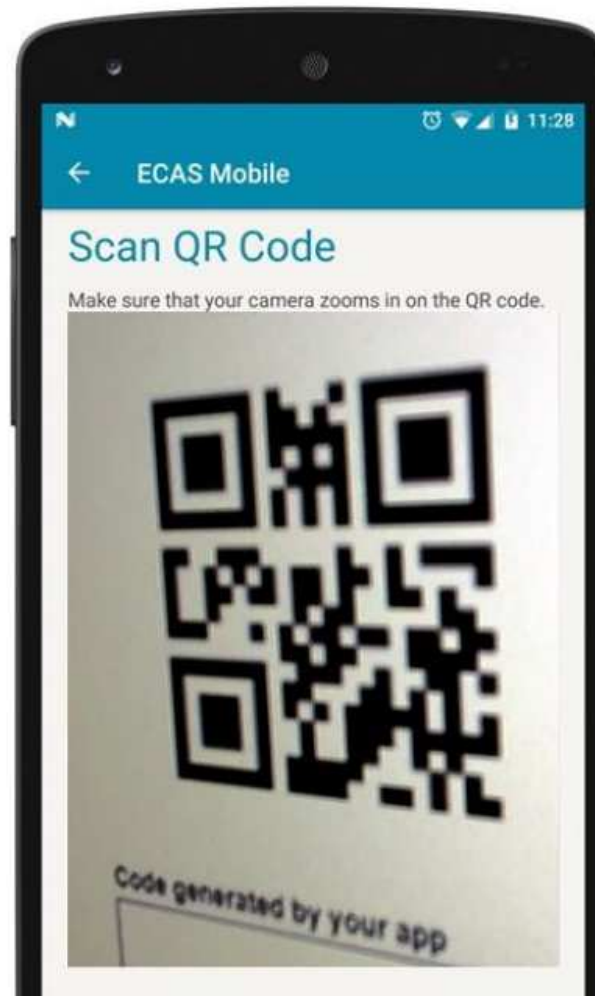




## Methods of verification: ECAS Mobile App QR code



The QR code scanner starts on your mobile device. Point the camera of your mobile phone to your PC screen until the QR code is recognised.



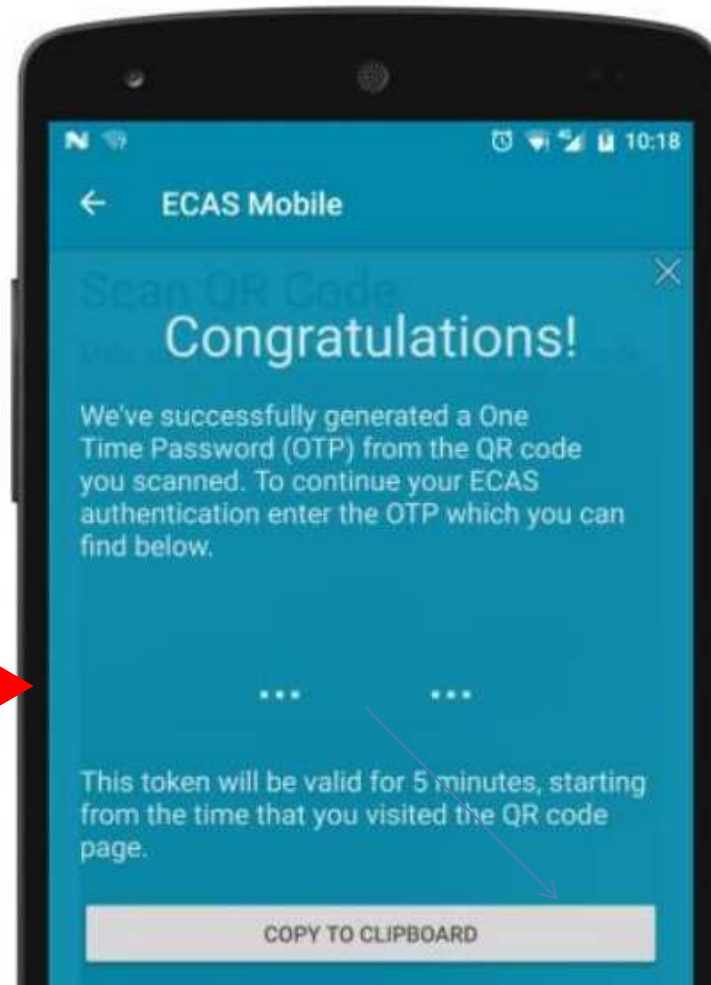


## Methods of verification: ECAS Mobile App QR code



The ECAS Mobile App displays a one-time password composed of **8 digits**.

**8 digits**






## Methods of verification: ECAS Mobile App QR code



Type the one-time password in the "code generated by your app" field and click "**Sign in**" to proceed to the service you requested to use.

### QR code authentication.

Please scan the QR code with your ECAS mobile app and type in the generated code below.



Code generated by your app

Sign in

Type the password



## Methods of verification: Mobile Phone+SMS



### Sign in with an EU login account using Mobile Phone + SMS

Select "Mobile Phone + SMS" as the verification method.


[Sign in with a different e-mail address?](#)

**Password**

[Lost your password?](#)

**Choose your verification method**

Mobile Phone + SMS



**Mobile phone**

International format including country code, e.g. for Belgium: +32 123 45 67 89

**Sign in**



## Methods of verification: Mobile Phone+SMS



**Enter your password in the "Password" field**

**Password**

[Lost your password?](#)

**Choose your verification method**

Mobile Phone + SMS





## Methods of verification: Mobile Phone+SMS



Enter a previously registered mobile phone number in the "**Mobile phone**" field, starting with a plus sign and with the country code. Do not include dots, parenthesis or hyphens.

[Lost your password?](#)

Choose your verification method

Mobile Phone + SMS



**Mobile phone**

International format including country code,  
e.g. for Belgium: +32 123 45 67 89

Sign in

When clicking "Sign in", an SMS is sent to your mobile device. The SMS contains a **challenge code** made of **nine characters** separated with hyphens (minus sign).





## Methods of verification: Mobile Phone+SMS



Type the challenge you received in the "SMS text challenge" fields and click on "Sign in" to proceed to the service you requested to use.

### Authentication by SMS text challenge

Enter the *challenge* sent to your mobile phone by SMS text message. It might take several minutes for the message to reach your mobile phone.

**Mobile phone number**

+321234567890

**SMS text challenge**

-  -



**Sign in**