

# ERN-EYE VIRTUAL ANNUAL MEETING SATISFACTION SURVEY RESULTS

## **Satisfaction Survey- Results**

Usually October is the month of the ERN-EYE annual workshop. This year, as the General Annual Meeting in March had to be postponed and as it is still not possible to do face-to-face meetings, ERN-EYE organised its meeting in virtual from 14th to 15th October 2020. It brought together close to 150 participants, mainly health care providers members and affiliated partners, ePAG members, as well as prestigious speakers.

The first day was dedicated to the state of the art regarding guidelines and registry. The second day of the Virtual Meeting was dedicated to the affiliated partners.

Finally, parallel sessions with the different working groups allowed to discuss key topics such as specific guidelines and e-learning.

After the meeting, the ERN-EYE management team spread out a satisfaction survey to collect the opinion of the participants.

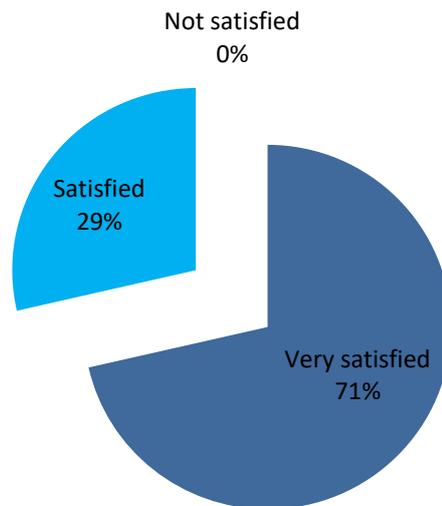
**49 people answered the survey, representing one third of the participants at the meeting.**

It was the first time that an ERN-EYE meeting was organised online. In view of the 49 answers of the satisfaction survey, it seems that, generally speaking, this meeting met the expectations of the participants. Many praised the quality of the speakers and their intervention.

The only weakness in the organisation of this meeting was perhaps the quality of the images on the platform. Otherwise, the organization in general suited the participants.

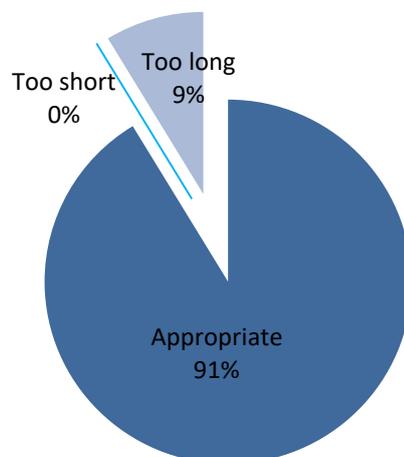
The results are presented below, question by question, with the percentages of responses.

## The meeting was generally well organised



Total votes : 49

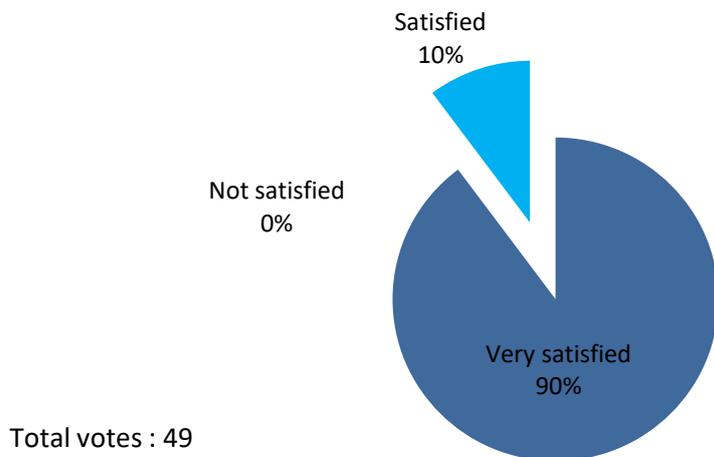
## The duration of the meeting was



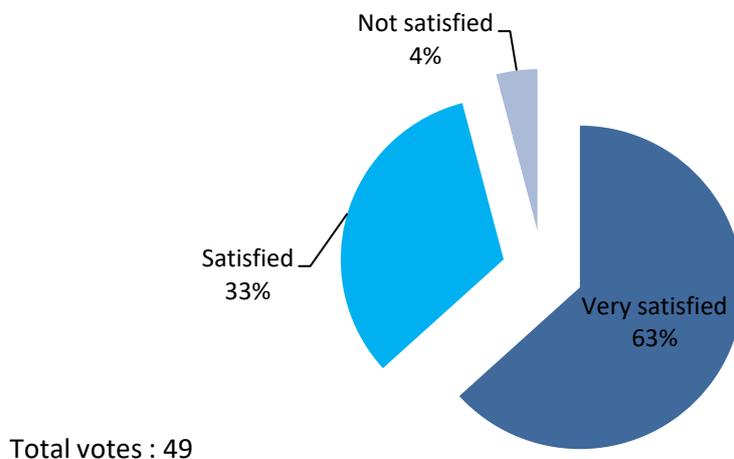
Total votes : 49

We noted that the participants were generally satisfied with the progress and organization of the meeting. This time, the duration of one day and a half seemed to be good, a little too long for some of them.

## Meeting registration was efficient and straightforward

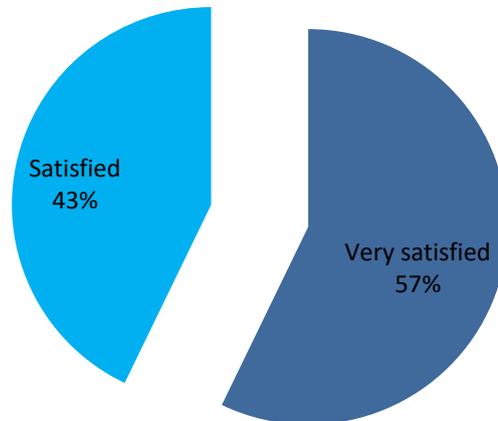


## Documentation was made available in a timely manner



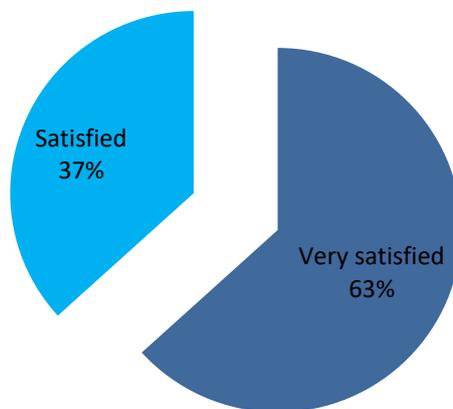
The registration was efficient for the participants but some of them would receive the documentation earlier.

## The virtual platform met my expectations



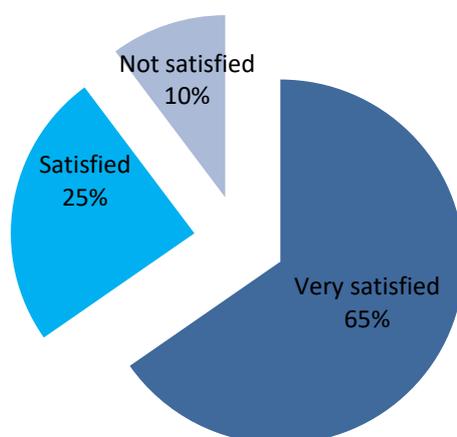
Total votes : 49

## The quality of the sound



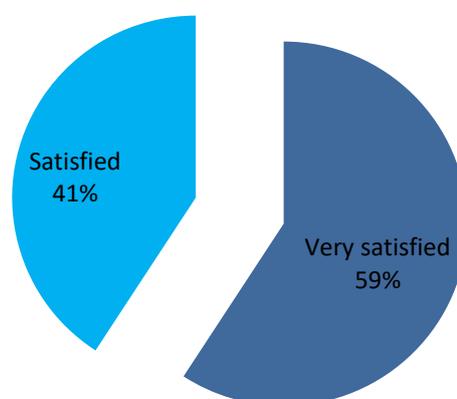
Total votes : 49

## The quality of the image



Total votes : 49

## The chat solution

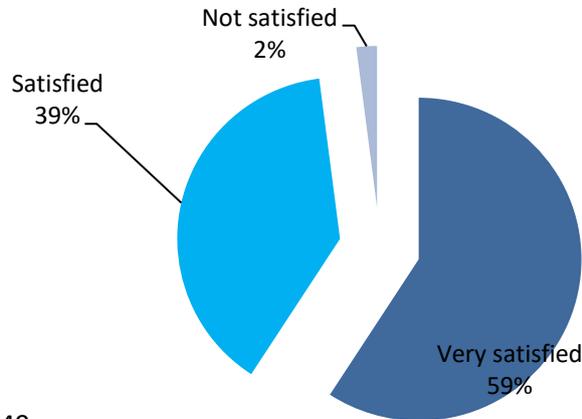


Total votes : 49

The virtual platform made it possible to satisfy almost all the participants.

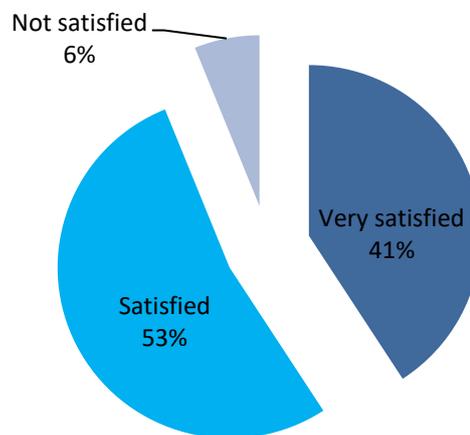
The quality of the image was not optimal and it was sometimes difficult to read the presentations. We will manage to improve it for the next virtual meeting.

## The meeting sessions offered valuable insights for ERN-EYE



Total votes : 49

## The meeting outputs will be useful to my work and my work related to ERN-EYE



Total votes : 49

The goals of the workshop were to draw the situation of the ERN-EYE projects, as well as the next issues for ERN-EYE in the coming months. It was also a good opportunity to welcome the new affiliated partners. In view of the results mentioned above, it seems that the objective has been achieved.